

2012 ANNUAL REPORT



We are happy to report that 2012 was a very successful year for Pillar as we continued our role as the voice of the nonprofit sector in London in a number of remarkable ways.

Highlights from this past year include the launch of our 3-year Collaborating for Community Impact Program. This exciting initiative will contribute towards a healthier, more vibrant community by increasing the impact of nonprofit organizations through collaboration with business, government and academia; investigation of shared space opportunities for the community; exploration of sector restructuring; and delivery of programs and services.

We also started our Nonprofit Career Talks to support people who are looking to work in the nonprofit sector. The Talks help individuals find their dream job in the nonprofit sector by assisting them to assess their skills and by providing tips for success and networking opportunities.

We demonstrated that we remain an important and relevant resource for our community as we saw our membership grow to more than 300 members and our Sustainers program grow to 15 members.

All of this would not have been possible without our invaluable staff, volunteers, members, sponsors and donors who share the vision of Pillar as a vital force in our community. To all of them, and to you, thank you for your support of Pillar.

Brian Meehan, Board Chair Michelle Baldwin, Executive Director

FROM OUR BOARD CHAIR & EXECUTIVE DIRECTOR













Pillar Community Innovation Awards 2012

Over 600 community members celebrated with us at the 6th annual Pillar Community Innovation Awards and were inspired by 12 outstanding finalists, chosen from individual and nonprofit, business and government sector nominations.

2012 Award Recipients

Innovation Art for AIDS International

> **Leadership** Will Graham

Impact London InterCommunity Health Centre

Collaboration Gerontology in Practice - Community Service Learning

Congratulations on a wonderful evening of celebration. It was well run and showcased the true spirit of community engagement in London.

Chris Jones Harris Co-CEO, Jones Packaging

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Pillar's fun tour guide Chris Moss boarded the bus with 19 excited participants to visit several local social enterprises for the Amazing Social Enterprise Tour.

The managers at each site gave a tour and explained what social enterprise means to them. During the month of October, Pillar collected over 1560 rolls of toilet paper in support of LUSO's 1,000 Acts of Kindness.

looking to explore their dream job in the nonprofit sector were invited to monthly "Nonprofit Career Talk" networking events with Michelle Baldwin. Pillar hosted its first-ever Community Collaboration Forum with 200 business, public and nonprofit leaders identifying new opportunities to collaborate.





Our 5th Annual Investment Forum brought over 50 people together to talk about "Philosophy, Process and People "



Over 900 local youth contributed 5200 hours of volunteer time during the annual 3-week ChangeTheWorld Ontario Youth Volunteer Challenge.



Our first-ever Leading for Community Change program was a sold-out series designed to maximize leadership potential in order to create positive change in our community.

Our sold-out All About Boards program ran for the second time. The series gave local board members a chance to learn the ins and outs of board development. Tools for Teambuilding Playshop included a goldmine of lowtech, high-impact communication and problemsolving activities, easy to incorporate into meetings, staff development sessions and beyond.



PILLAR HAD MANY SWEET MOMENTS IN 2012

Expect more sweet moments from Pillar in 2013! Stay tuned at www.pillarnonprofit.ca









Collaborating for Community Impact Program Creating a Culture of Cross-Sector Collaboration

Funded by the Ministry of Citizenship & Immigration, the Collaborating for Community Impact (CCI) Program enables and promotes a culture of cross-sector collaboration and partnership in London.

The CCI goal over three years (2012-2014) is to contribute towards a healthier, more vibrant community, by increasing the impact of nonprofit organizations - through collaboration with business, health, education and government to better serve mutual stakeholders. Focus areas include leadership, governance, shared space, sector restructuring and program/service delivery.

Throughout the program's research phase in 2012, Pillar explored and documented an inventory of existing London collaborations and conducted two focus groups, en route to researching successful case studies and defining best practices for community collaboration.

Pillar hosted its first-ever Community Collaboration Forum with 200 business, public and nonprofit leaders identifying new opportunities to collaborate.

WHAT'S NEW AT PILLAR?

This program is generously supported by: Ministry of Citizenship and Immigration In 2012 Pillar had **305** nonprofit organization and individual members.

Over **2060** people attended Pillar's professional development programs in 2012.

Pillar connected over 18,400 people to volunteer opportunities in London.

We provided service to and engaged over 66,700 individuals and organizations through our website and social media and mail, telephone and walk-in inquiries.

Our volunteers contributed over 2020 hours of their time in 2012.

London has over 1200 nonprofits and charities.

60% of Londoners volunteer.

Value of contribution of London's volunteers is \$672M a year.



Leading for Community Change Leadership Development Series

Leading for Community Change was developed to maximize individual leadership potential to create positive change in the community. Participants were challenged to expand their leadership abilities by exploring personal, organizational and community leadership strategies.

The series was designed to enhance the impact of leaders in five sessions: Introduction, Authentic Leadership, Collaborative Leadership, Strategic and Innovative Leadership. With this sold-out series, participants were able to learn from the presenters, from each other in peer-to-peer opportunities, and from panels of experienced leaders.

Not only were the presentations fabulous, but the networking, self reflection and reading material were all very informative and just as important. This format was very hands on and relevant to my learning style.

It provided a variety of perspectives on leadership rather than the traditional idea of power. The many exercises allowed us to interact in fun ways to put the theory into practice. I liked the peer group learning as well.

WHAT'S NEW AT PILLAR?

Camp Wendake was looking for a new volunteer director. Hoping to reach potential applicants outside of our usual volunteer pool, we posted a listing on the Pillar website.

Much to our complete thrill, a couple looking to volunteer together in a camp setting found our posting and applied -- and they couldn't be more perfect for the job. I am a complete believer in Pillar as the source for volunteering in the London community!

Claire Danaher Board Member, Camp Wendake

Through our participation with Pillar Nonprofit Network and its dedication to Social Enterprise, we have gained valuable knowledge on how to best make significant social impacts and employ marginalized individuals.

Kevin Dickins & Corey Allison, WOTCH Community Mental Health Services Many groups attempt to deliver workshops and training events, and we all trundle off to them with hopes high, that there will be some learning during the day, that will offset our quiet anxiety that we know our inboxes are filling up and our many projects are not being attended to.

This event was a quantum leap in new and useful information that can be immediately applied in any organization for creating a template for improvement in the area of collaboration.

Sue Brooks Manager Children's Safety Village, YMCA

A huge shout out to your whole team for a sparkling evening at the Pillar Community Innovation Awards. It was great to have plenty of time at the beginning to network with lots of people I know, but the really impressive thing to me was the number of people who I didn't know – the reach of this event is very impressive. Loved the format – streamlined and focused on the main event.

Sheila Simpson Program Manager, The Ontario Trillium Foundation

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THANK YOU FOR THE SUPPORT

ABOUT PILLAR NONPROFIT NETWORK

Pillar Nonprofit Network supports nonprofit organizations in fulfilling their missions in our community.

We provide leadership, advocacy, and support to the nonprofit sector through the promotion of volunteerism, professional development and networking opportunities, and information sharing.

MISSION

To strengthen the effectiveness of the nonprofit sector.

VISION

A stronger nonprofit sector for an engaged, inclusive and vibrant community.

PROGRAMS AND SERVICES

- Advocacy and Awareness for the Nonprofit Sector
- Collaborating for Community Impact Program
- Consulting and Advisory Services
- Information Sharing and Research for the Nonprofit Sector
- Mayor's Featured Community Organization
- ChangeTheWorld Ontario Youth Volunteer Challenge
- Pillar Community Innovation Awards
- Professional Development for the Nonprofit Sector
- Social Enterprise for Sustainable Communities Program
- Volunteering for New Canadians & Immigrants Program
- Volunteerism Promotion and Effective Volunteer Management
- Willy Van Klooster Nonprofit Governance Scholarship

ABOUT PILLAR NONPROFIT NETWORK



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